

# Microwave Oven

## User Manual



MGF20210X

EN

01M-8850483200-4519-04

**beko**

# Please read this manual first!




Dear Customer,

Thank you for purchasing a Beko product. We hope that you get the best results from your product which has been manufactured with high quality and state-of-the-art technology. Therefore, please read this entire user manual and all other accompanying documents carefully before using the product and keep it as a reference for future use. If you handover the product to someone else, give the user manual as well. Follow all warnings and information in the user manual.

Remember that this user manual is also applicable for several other models. Differences between the models are explicitly described in the manual.

## Meanings of the symbols

Following symbols are used in the various section of this user manual:

	Important information and useful hints about usage.
	Warnings for dangerous situations concerning the safety of life and property.
	Warning for hot surfaces.



This product has been manufactured in environmental friendly modern plants without giving any harm to the nature.

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## Important Safety Instructions Read Carefully And Keep For Future Reference

This section contains safety instructions that will help protect from risk of fire, electric shock, exposure to leak microwave energy, personal injury or property damage. Failure to follow these instructions shall void any warranty.

### 1.1 General safety

- The microwave oven is intended for heating food and beverages. Drying of food or clothing and heating of warming pads, slippers, sponges, damp cloth and similar may lead to risk of injury, ignition or fire.

This appliance is intended to be used in household and similar applications such as:

- Staff kitchen areas in shops, offices and other working environments;
- Farm houses
- By clients in hotels, motels and other residential type environments;
- Bed and Breakfast type environments.

- Do not attempt to start the oven when its door is open; otherwise you may be exposed to harmful microwave energy. Safety locks should not be disabled or tampered with.
- Do not place any object between the front side and the door of the oven. Do not allow dirt or cleaning agent remnants built-up on the closure surfaces.
- Any service works involving removal of the cover that provides protection against exposure to microwave energy must be performed by authorized persons/service. Any other approach is dangerous.
- Your product is intended for cooking, heating and defrost food at home. It must not be used for commercial purposes. Manufacturer shall not be held liable for damages that have arisen from misuse.
- Do not use this appliance outdoors, bathrooms, humid environments or in places where the it can get wet.
- No responsibility or warranty claim shall be assumed for damages arising from misuse or improper handling of the appliance.

# Important safety and environmental instructions

- Never attempt to dismantle the appliance. No warranty claims are accepted for damage caused by improper handling.
- Only use the original parts or parts recommended by the manufacturer.
- Do not leave this appliance unattended while it is in use.
- Always use the appliance on a stable, flat, clean dry, and non-slip surface.
- The appliance should not be operated with an external clock timer or separate remote control system.
- Before using the appliance for the first time, clean all parts. Please see the details given in the "Cleaning and Maintenance" section.
- Operate the appliance for its intended purpose only as described in this manual. Do not use abrasive chemicals or steam on this appliance. This oven is particularly intended for heating and cooking the food.  
It is not intended for industrial or laboratory use.
- Do not use your appliance to dry clothes or kitchen towels.
- Appliance becomes very hot while it is in use. Pay attention not to touch the hot parts inside the oven.
- Your oven is not designed to dry any living being.
- Do not operate the oven empty.
- Only use utensils that are suitable for use in microwave ovens.
- Cooking utensil may get hot due to the heat transferred from the heated food to the utensil. You may need oven gloves to hold the utensil.
- Utensils shall be checked to ensure that they are suitable for use in microwave ovens.
- Do not place the oven on stoves or other heat generating appliances. Otherwise, it may be damaged and the warranty becomes void.
- Microwave oven must not be placed in a cabinet that is not in compliance with the installation instructions.
- Steam may come out while opening the covers or the foil after cooking the food.
- Use gloves while taking any kind of heated food out.

- The appliance and its accessible surfaces may be very hot when the appliance is in use.
- Door and outer glass may be very hot when the appliance is in use.
- Use the appliance with a grounded outlet only.
- Never use the appliance if the power cable or the appliance itself is damaged.

## 1.1.1 Electrical safety

- If the supply cord is damaged, it must be replaced by the manufacturer or its service agent or a similarly qualified person in order to avoid a hazard.
- Beko Microwave Ovens comply with the applicable safety standards; therefore, in case of any damage on the appliance or power cable, it should be repaired or replaced by the dealer, service center or a specialist and authorized service alike to avoid any danger. Faulty or unqualified repair work may be dangerous and cause risk to the user.
- Make sure that your mains power supply complies with the information supplied on the rating plate of the appliance.

The only way to disconnect the appliance from the power supply is to remove the power plug from the power outlet.
- Do not use this appliance with an extension cord.
- Never touch the appliance or its plug with damp or wet hands.
- Place the appliance in a way so that the plug is always accessible.
- Prevent damage to the power cable by not squeezing, bending, or rubbing it on sharp edges. Keep the power cable away from hot surfaces and naked flame.
- Make sure that there is no danger that the power cable could be accidentally pulled or that someone could trip over it when the appliance is in use.
- Unplug the appliance before each cleaning and when the appliance is not in use.
- Do not pull the power cable of the appliance to disconnect it from its power supply and never wrap its power cable around the appliance.
- Do not immerse the appliance, power cable, or power plug in water or any other liquids. Do not hold it under running water.

# Important safety and environmental instructions

- When heating food in plastic or paper containers, keep an eye on the oven due to the possibility of ignition.
- Remove the wire strings and/or metal handles of paper or plastic bags before placing bags suitable for use in microwave oven to the oven.
- If smoke is observed, switch off or unplug the appliance and keep the door closed in order to stifle any flames.
- Do not use inside of the oven to store something. Do not leave paper items, cooking material or food inside the oven when it is not being used.
- The contents of feeding bottles and baby food jars shall be stirred or shaken and the temperature shall be checked before consumption, in order to avoid burns.
- This appliance is a Group 2 Class B ISM equipment. Group 2 contains all ISM (Industrial, Scientific and Medical) equipment in which radio-frequency energy is intentionally generated and/or used in the form of electromagnetic radiation for the treatment of material, and spark erosion equipment.
- Class B equipment is suitable for use in domestic establishments and establishments directly connected to a low voltage power supply network.
- Door or outer surface of the appliance may become hot when it is in use.

## 1.1.2 Product safety

- Heating the beverages with microwave may cause them to boil by splashing around after they have been taken out of the oven; so be careful when you are holding the containers.
- Do not roast anything in the oven. Hot oil may damage the components and materials of the oven, and it may even cause skin burns.
- Pierce food with thick crust such as potatoes, zucchinis, apples and chestnuts.
- Appliance must be placed so that the rear side is facing the wall.
- Before moving the appliance, please secure the turntable to prevent damage to it.

- Eggs in their shell and whole hard-boiled eggs must not be heated in microwave ovens since they may explode, even after microwave heating has ended.
- Never remove the parts at the rear and sides of the appliance, which protect the minimum distances between the cabinet walls and the appliance in order to allow for the required air circulation.
- **WARNING:** It is hazardous for anyone other than a competent person to carry out any service or repair operation which involves the removal of a cover which gives protection against exposure to microwave energy.
- **WARNING:** Liquids and other foods must not be heated in sealed containers since they are liable to explode.

## 1.2 Intended use

- Failure to maintain the oven in a clean condition could lead to deterioration of the surface that could adversely affect the life of the appliance and possibly result in a hazardous situation.
- Cleaning the door seals and adjacent parts: Use hot soapy water. Clean with a dish cloth, do not scour. Do not use a metal or glass scraper for cleaning.
- **WARNING:** If the door or door seals are damaged, the oven must not be operated until it has been repaired by a competent person.
- The oven should be cleaned regularly and any food deposits removed.
- There should be min 30 cm free space above the top surface of the oven.
- Do not use the appliance for anything other than its intended use.
- Do not use the appliance as a heat source.
- Microwave oven is intended to thaw, cook and stew food only.
- Do not over-cook foods; otherwise, you may cause a fire.
- Do not use steam assisted cleaners to clean the appliance.



## 1.3 Children's safety

- Extreme caution is advised when being used near children and persons who are restricted in their physical, sensory or mental abilities.
- This appliance can be used by the children who are at the age of 8 or over and by the people who have limited physical, sensory or mental capacity or who do not have knowledge and experience, as long as they are supervised with regard to safe use of the product or they are instructed accordingly or understand the risks of using the product. Children should not play with the appliance. Cleaning and user maintenance procedures should not be performed by children unless they are controlled by their elders.
- Danger of choking! Keep all the packaging materials away from children.
- Only allow children to use the oven without supervision when adequate instructions have been given so that the child is able to use the microwave oven in a safe way and understands the hazards of improper use.
- Due to excessive heat that arises in grill and combination modes, children should only be allowed to use these modes under supervision of an adult.
- Keep the product and its power cable so that they are inaccessible by children under 8 years old.
- The appliance and its accessible surfaces may be very hot when the appliance is in use. Keep children away.
- The appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervised or instruction concerning use of the appliance by a responsible person for their safety.
- Young children should be supervised to ensure that they do not play with the appliance.
- **WARNING:** Only allow children to use the oven without supervision when adequate instructions have been given so that the child is able to use the oven in a safe way and understands the hazards of improper use.

## 1.4 Compliance with the WEEE Directive and disposal of waste products



This product does not include harmful and prohibited materials specified in the "Regulation for Supervision of the Waste Electric and Electronic Appliances" issued by the Ministry of

Environment and Urban Planning. Complies with the WEEE Directive. This product has been manufactured with high quality parts and materials which can be reused and are suitable for recycling.

Therefore, do not dispose the product with normal domestic waste at the end of its service life. Take it to a collection point for the recycling of electrical and electronic equipment. Ask the local authority in your area for these collection points. Help protect the environment and natural resources by recycling used products.

## 1.5 Package information

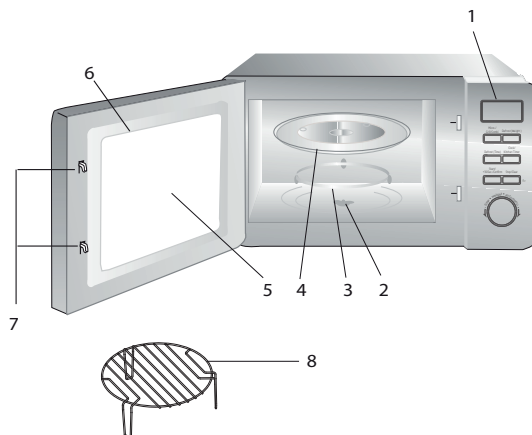


Package of the product is made of recyclable materials in accordance with our National Legislation. Do not dispose of the packaging materials

together with the domestic or other wastes. Take them to the packaging material collection points designated by the local authorities.

## 2 Your microwave oven

### 2.1 Overview



1. Control panel
2. Turntable shaft
3. Turntable support
4. Glass tray
5. Oven window
6. Door group
7. Door safety interlock system
8. Grill Rack( Only be used in grill function and be placed on the glass tray )

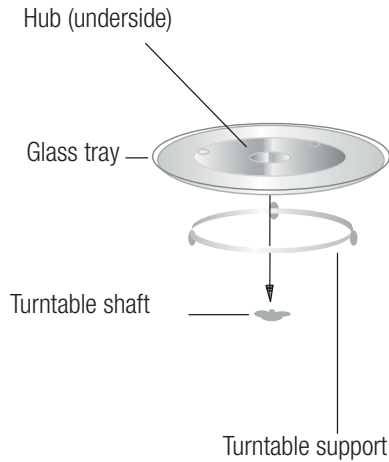
### 2.2 Technical data

<b>Power consumption</b>	230 V~50 Hz, 1270 W (Microwave)
<b>Output</b>	800 W
<b>Operating frequency</b>	2450 MHz
<b>Grill power</b>	1000 W
<b>Ampere value</b>	5 A
<b>External dimensions (Microwave Oven)</b>	258.2 mm (H) / 439.5 mm (W) / 356 mm (D)
<b>Internal dimensions of the oven</b>	205.2 mm (H) / 303.6 mm (W) / 306 mm (D)
<b>Oven Capacity</b>	20 Liters
<b>Net weight</b>	11.6 kg
<b>Net weight (Kit contents)</b>	12.7 kg

Markings on the product or the values stated in other documents supplied with the product are values obtained under laboratory conditions as per relevant standards. These values may vary according to the usage of the appliance and ambient conditions. Power values are tested at 230V.

## 2 Your microwave oven

### 2.3 Installing the turntable

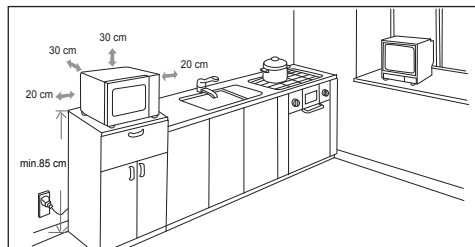


- Never place the glass tray upside down. The glass tray should never be restricted.
- Both glass tray and turntable support must always be used during cooking.
- All food and containers of food must always place on the glass tray for cooking.
- If glass tray or turntable support crack or break, contact your nearest authorized service center.

## 3 Installation and connection

### 3.1 Installation and connection

- Remove all packing material and accessories. Examine the oven for any damage such as dents or broken door. Do not install if oven is damaged.
- Remove any protective film found on the microwave oven cabinet surface.
- Do not remove the light brown Mica cover that is attached to the oven cavity to protect the magnetron.
- Select a flat surface that provides sufficient space for inlet and outlet ducts.



- Minimum installation height is 85 cm.
  - The rear surface of appliance shall be placed against a wall. Leave a minimum clearance of 30 cm above the oven, a minimum clearance of 20 cm is required between the oven and any adjacent walls.
  - Do not remove the legs from the bottom of the oven.
  - Blocking the intake and / or outlet openings can damage the oven.
  - Place the oven as far away from radios and TV as possible. Operation of microwave oven may cause interference to your radio or TV reception.
2. Plug your oven into a standard household outlet. Be sure the voltage and the frequency is the same as the voltage and the frequency on the rating label.



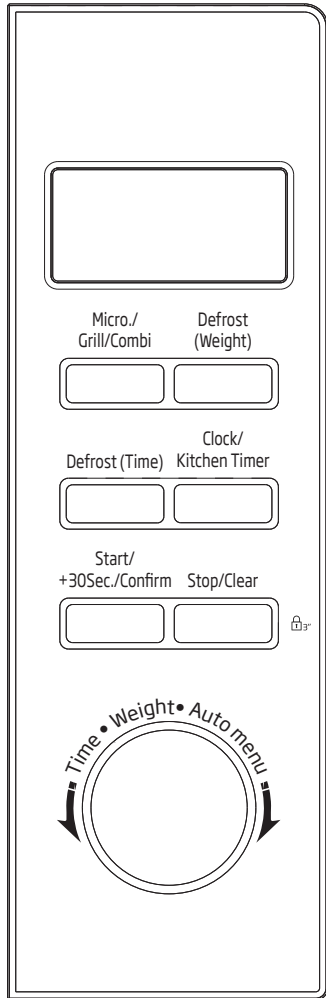
**WARNING:** Do not install oven over a range cooktop or other heat-producing appliance. If installed near or over a heat source, the oven could be damaged and the warranty would be void.



The accessible surface may be hot during operation.

## 4 Operation

### 4.1 Control panel





### 4.2 Operating instructions

This microwave oven uses modern electronic control to adjust cooking parameters to meet your needs better for cooking.

#### 4.2.1 Clock Setting

When the microwave oven is electrified, the oven will display "0:00", buzzer will ring once.

1. Press "Clock/Kitchen Timer" once, the hour figures will flash.
2. Turn  to adjust the hour figures, the input time should be within 0--23.
3. Press "Clock/Kitchen Timer" the minute figures will flash.
4. Turn  to adjust the minute figures, the input time should be within 0--59.
5. Press "Clock/Kitchen Timer" to finish clock setting, ":" will flash.




If the clock is not set, it would not function when powered.



During the process of clock setting, if you press "Stop/Clear" or no operation in one minute, the oven will exit the setting.

#### 4.2.2 Kitchen Timer



1. Press "Clock/Kitchen Timer" twice, the screen will display "00:00".
2. Turn  to enter the correct timer. (The maximum cooking time is 95 minutes.)
3. Press "Start/+30Sec./Confirm" to confirm setting.
4. When the kitchen time is reached, clock indicator will go out. The buzzer will ring 5 times. If the clock has been set (24-hour system), screen will display the current time.

## 4 Operation



The kitchen Time is different from 24-hour system. Kitchen Timer is a timer.

### 4.2.3 Microwave Cooking

1. Press the "Micro./Grill/Combi." key once, and "P100" display.
2. Press "Micro./Grill/Combi." for times or turn  to select the microwave power "P100", "P80", "P50", "P30", "P10" will display in order.
3. Press "Start/+30Sec./Confirm" to confirm.
4. Turn  to adjust the cooking time. (The time setting should be 0:05- 95:00.)
5. Press "Start/+30Sec./Confirm" to start cooking.




The step quantities for the adjustment time of the coding switch are as follow

Setting the duration	Increment amount
0-1 minute	5 seconds
1-5 minutes	10 seconds
5-10 minutes	30 seconds
10-30 minutes	1 minute
30-95 minutes	5 minutes


### Microwave Power Chart

Press	Once	Twice	Thrice	4 times	5 times
Microwave Power	100%	80%	50%	30%	10%

### 4.2.4 Grill Cooking

1. Press the "Micro./Grill/Combi." key once, and "P100" display.
2. Press "Micro./Grill/Combi." for times or turn  to select the grill power .



## 4 Operation

3. Press "Start/+30Sec./Confirm" to confirm when the screen display "G".
4. Turn "" to adjust the grill time. (The time setting should be 0:05- 95:00.)
5. Press "Start/+30Sec./Confirm" to start cooking.




If half the grill time passes, the oven sounds twice, and this is normal. In order to have a better effect of grilling food, you should turn the food over, close the door, and then press "Start/+30Sec./Confirm" to continue cooking. If no operation, it will continue working.

### 4.2.5 Combination Cooking

1. Press the "Micro./Grill/Combi." key once, and "P100" display.
2. Press "Micro./Grill/Combi." for times or turn "" to select the combination power "C-1(55%microwave+45%grill)" and "C-2(36%microwave+64%grill)" will display in order.
3. Press "Start/+30Sec./Confirm" to confirm.
4. Turn "" to adjust the cooking time. (The time setting should be 0:05- 95:00.)
5. Press "Start/+30Sec./Confirm" to start cooking.


### 4.2.6 Speedy Cooking

1. In waiting state, press "Start/+30Sec./Confirm" key to cook with 100% power level for 30 seconds. Each press on the same key can increase 30 seconds. The maximum cooking time is 95 minutes.
2. During the microwave cooking and time defrost process, press "Start/+30Sec./Confirm" to increase the cooking time.
3. In waiting states, turn "" left to choose the cooking time directly. After choosing the time, press "Start/+30Sec./Confirm" to start cooking. The microwave power is 100%.




Under the states of auto menu and weight defrost, cooking time cannot be increased by pressing "Start/+30Sec./Confirm"

### 4.2.7 Defrost by weight

1. Press "Weight Defrost" once, the screen will display "dEF1".
2. Turn "" to select the food weight. The range of weight is 100-2000g.
3. Press "Start/+30Sec./Confirm" key to start defrosting.



### 4.2.8 Defrost by time

1. Press "Time Defrost" once, the screen will display "dEF2".
2. Turn "" to select the cooking time.
3. Press "Start/+30Sec./Confirm" key to start defrosting.



## 4 Operation

### 4.2.9 Auto menu

1. In waiting states, turn " " right to choose the menu from "A-1" to "A-8";
2. Press "Start/+30Sec./Confirm" to confirm the menu you choose;
3. Turn " " to choose the food weight;
4. Press "Start/+30Sec./Confirm" to start cooking;
5. After cooking finish, the buzzer sounds five times.

### 4.2.10 Auto cooking menu

Menu	Weight	Display
A-1 Auto reheat	200 g	200
	400 g	400
	600 g	600
A-2 Vegetable	200 g	200
	300 g	300
	400 g	400
A-3 Fish	250 g	250
	350 g	350
	450 g	450
A-4 Meat	250 g	250
	350 g	350
	450 g	450
A-5 Pasta	50 g (with 450 ml cold water)	50
	100 g (with 800 ml cold water)	100
A-6 Potato	200 g	200
	400 g	400
	600 g	600
A-7 Pizza	200 g	200
	400 g	400
A-8 Soup	200 ml	200
	400 ml	400

## 4 Operation

### 4.2.11 Multi-step cooking




Two stages can be maximumly set. If one stages is defrosting, it should be put in the first stage automatically. The buzzer will ring once after each stage and the next stage will begin.



Auto menu cannot be set as one of the multi-stage.



**Example:** If you want to defrost the food for 5 minutes, then to cook with 80% microwave power for 7 minutes. The steps are as following:

1. Press "Time Defrost" once, the screen will display "dEF2".
2. Turn  to adjust the defrost time of 5 minutes;
3. Press "Micro./Grill/Combi." once;
4. Turn  to choose 80% microwave power till "P80" display;
5. Press "Start/+30Sec./Confirm" to confirm;
6. Turn  to adjust the cooking time of 7 minutes;
7. Press "Start/+30Sec./Confirm" to start cooking.

### 4.2.12 Inquiring Function

1. In cooking states of microwave, grill and combination, press "Micro./Grill/Combi.", the current power will be displayed for 3 seconds.
2. During cooking state, press "Clock/Kitchen Timer" to check the current time. It will be displayed for 3 seconds.

### 4.2.13 Child lock

1. **Lock:** In waiting state, press "Stop/Clear" for 3 seconds, there will be a long "beep" denoting entering the children-lock state.
2. **Lock quitting:** In locked state, press "Stop/Clear" for 3 seconds, there will be a long "beep" denoting that the lock is released.

### 4.2.14 Specification

1. The buzzer will sound once when turning the knob at the beginning;
2. "Start/+30Sec./Confirm" must be pressed to continue cooking if the door is opened during cooking;
3. Once the cooking programme has been set, "Start/+30Sec./Confirm" is not pressed in 1 minute. The current time will be displayed. The setting will be cancelled.
4. The buzzer sounds once by efficient press, inefficient press will be no response.
5. The buzzer will sound five times to remind you when cooking is finished.

## 5 Cleaning and maintenance

### 5.1 Cleaning



**WARNING:** Never use gasoline, solvent, abrasive cleaning agents, metal objects or hard brushes to clean the appliance.



**WARNING:** Never immerse the appliance or its power cable in water or in any other liquid.

1. Turn the appliance off and disconnect it from wall socket.
2. Wait for the appliance to completely cool down.
3. Keep the inside of the oven clean. Wipe with a damp cloth when splashed food or spilled liquids stick on the walls of the oven. A mild detergent may be used if the oven gets very dirty. Avoid using sprays and other harsh cleaning agents as they may cause stains, marks, and opaqueness on the door surface.
4. Outer surfaces of the oven must be cleaned with a damp cloth. Do not allow water ingress from ventilation openings to prevent damage to the operating parts in the oven.
5. Wipe both sides of the door and the glass, door gaskets and parts near the gaskets frequently with a damp cloth in order to remove the overflowing and splashing stains. Do not use abrasive cleaning agents.
6. Do not allow control panel to get wet. Clean with a soft damp cloth. Leave the door of the oven open to prevent inadvertent operation while cleaning the control panel.
7. If steam accumulates inside or around the oven door, wipe with a soft cloth. This may occur when the microwave oven is operated under high humidity conditions. It is normal.
8. In some cases, you may need to remove the glass tray for cleaning. Wash the tray in warm soapy water or in a dishwasher.
9. -The roller ring and oven floor should be cleaned regularly to avoid excessive noise. It would be sufficient to wipe the lower surface of the oven with a mild detergent. Roller ring may be washed in warm soapy water or in a dishwasher. When you remove the roller ring from oven internal floor for cleaning, ensure that you install it in the correct position while replacing it.
10. In order to remove bad odors in your oven, put a glass of water and juice and peel of a lemon to a deep bowl suitable for use in microwave and operate the oven for 5 minutes in microwave mode. Wipe thoroughly and dry with a soft cloth.
11. Please contact the authorized service when the oven lamp needs to be replaced.
12. The oven should be cleaned regularly and any food deposits should be removed. If the oven is not kept clean, this may cause surface defects that would affect the lifecycle of the appliance negatively and that would possibly cause risks.
13. Please do not dispose this appliance with household waste; old ovens shall be disposed to special waste centers provided by the municipalities.
14. When the microwave oven is used in grill function, a small amount of smoke and odor may occur which will disappear after a certain time of usage.

### 5.2 Storage

- If you do not intend to use the appliance for a long time, please store it carefully.
- Please make sure that the appliance is unplugged, cooled down and totally dry.
- Store the appliance in a cool and dry place.
- Keep the appliance out of the reach of children.

## 6 Troubleshooting

Normal	
Microwave oven interferes with TV reception	Radio and TV reception may be interfered when microwave oven is operating. It is similar to the interference caused by small electrical appliances, like mixer, vacuum cleaner, and electric fan. It is normal.
Oven light is dimmed	In low power microwave cooking, oven light may be dimmed. It is normal.
Steam accumulating on door, hot air coming out of vents	During cooking, steam may arise from the food. Most of this steam will get out from vents. But some may accumulate on a cool place like oven door. It is normal.
Oven started accidentally with no food in it.	It is not allowed to run the appliance without any food inside. It is very dangerous.

Problem	Possible Reason	Solution
Oven cannot be started.	1) Power cable is not plugged in properly.	Unplug. Then plug again after 10 seconds.
	2) Fuse is blown or circuit breaker is activated.	Replace fuse or reset circuit breaker (repaired by professional personnel of our company).
	3) Trouble with outlet.	Test the outlet with other electrical appliances.
Oven does not heat.	4) Door is not closed properly.	Close the door properly.
Glass turntable makes noise when microwave oven operates	5) Turntable and bottom of the oven is dirty.	Refer to "Cleaning and Maintenance" section to clean dirty parts.

## 7 Guarantee and Service

Your Beko product is guaranteed against the cost of breakdown repairs : Freestanding appliances : 1 year  
Built-in appliances : 2 year  
from the date of the original purchase.

### What is covered?

- All repairs necessary as a result of faulty materials, defective components or manufacturing defect.
- The cost of all functional replacement parts.
- The labour costs of a Beko approved repairer to carry out the repair.

### What is not covered?

- Transit or delivery damage
  - Accidental damage
  - Misuse, or abuse.
  - Cabinet or appearance parts, including knobs and flaps
  - Accessory items, including ice trays, scrapers, cutlery baskets,
  - Repairs required as a result of unauthorised repairs or inexpert installation that fails to meet the requirements contained in the user instruction book.
- Repairs to products used on commercial or non-residential household premises.

### Important notes.

- The product is guaranteed for domestic household use only.
- The guarantee will be void if the product is installed or used in commercial or non-residential household premises.
- The product must be correctly installed, located and operated in accordance with the instructions contained in the User Instructions Booklet provided.
- Professional Installation by a qualified plumber/electrical appliance installer is recommended for all Washing & Dishwashing Machines and Electric Cookers
- Gas Cookers must only be installed by a Gas Safe (or BORD GAIS) registered Gas Installer.
- The guarantee is given only within the boundaries of the United Kingdom.
- The guarantee is not transferable if the product is resold.
- Beko plc disclaims any liability for incidental or consequential damages.
- The guarantee does not in anyway diminish your statutory or legal rights.

## HOW TO OBTAIN SERVICE UNDER THE MANUFACTURERS GUARANTEE

Please keep your purchase receipt or other proof of purchase in a safe place; you will need to have it should the product require attention in the guarantee period

You should also complete the details below; it will help us assist you quicker when requesting service. (The model number is printed on the Instruction Booklet)

Model Number: \_\_\_\_\_ Purchased From: \_\_\_\_\_ Date of purchase: \_\_\_\_\_

For service under guarantee simply telephone the appropriate number below

### LOCATION

### TELEPHONE

UK Mainland & Northern Ireland

Fridges & Freezers  
Electric Cookers  
Gas & Dual Fuel Cookers  
Washing Machines & Dishwashers

0845 600 4903/0345 600 4903  
0845 600 4902/0345 600 4902  
0845 600 4905/0345 600 4905  
0845 600 4906/0345 600 4906

Republic of Ireland

All Refrigeration, Cooking, Washing & Dishwashing Machines 01 862 3411

Before requesting service please check the troubleshooting guide in the Operating Instructions as a charge may be levied where no fault is found even though your product may still be under guarantee.

Service once the manufacturers guarantee has expired.

If you have purchased an extended guarantee please refer to the instructions contained within the extended guarantee agreement document. Otherwise please call the above numbers where service can be obtained at a charge.

Should you experience any difficulty in obtaining service please call the

**Beko Customer Help-Line on 0845 600 4911/0345 600 4911**

**Beko Plc, Beko House, 1 Greenhill Crescent, Watford Herts, WD18 8QU, Tel: 0845 600 4911**





