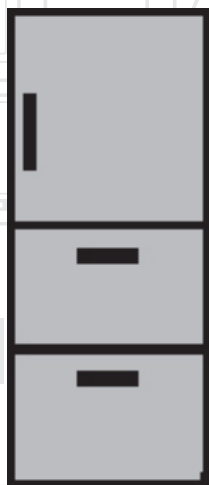


Refrigerator

User manual



CFF 6873 GR

CFF 6873 GTR

EN |

beko

Please read these instructions first before using your appliance

Thank you for choosing a Beko appliance.

Please take some time to read this user manual before using your appliance, to ensure you know how to safely operate the controls and functions.

Carefully follow all unpacking and installation instructions to ensure the appliance is correctly connected and fitted prior to use.




Please write your product model and serial number on the last page of this user manual, and store in a safe location close to the appliance for easy future reference.

This user manual may also be applicable for several other models. Differences between models will be listed.

If you have any questions or concerns, please call our contact centre or find help and information online at www.beko.co.uk

Symbols and their descriptions

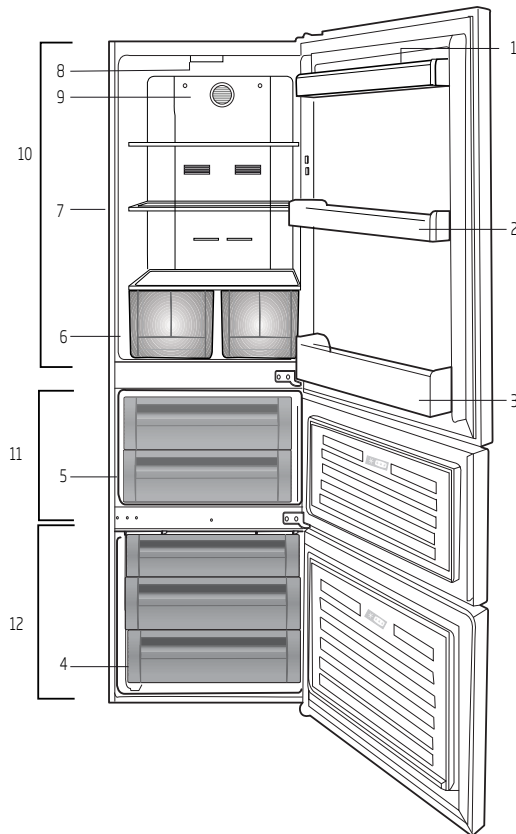
This instruction manual contains the following symbols:

-  Important information or useful usage tips.
-  Warning against dangerous conditions for life and property.
-  Warning against electric voltage.

1 Refrigerator	4	5 Using your refrigerator	14
2 Warnings	5	Door Open Warning	17
Electrical requirements.....	6	Dual cooling system:	17
Warning! This appliance must be earthed	6	Freezing fresh food	17
Energy saving tips.....	7	Recommendations for preservation of frozen food.....	18
Compliance with WEEE Directive and Disposing of the Waste Product:	8	Recommendations for freshfood compartment	19
Compliance with rohs directive:	8	Multi Zone Storage Compartment ..	19
Package information	8	Blue light	20
Things to be done for energy saving	9	Egg holder	20
3 Installation	10	Placing the food	20
Points to be considered when re- transporting your refrigerator	10	Deep-freeze information	20
Before operating your refrigerator ..	10	Description and cleaning of odour filter:	21
Electric connection	11	6 Maintenance and cleaning	22
Disposing of the packaging.....	11	7 Troubleshooting	23
Disposing of your old refrigerator	11		
Placing and Installation.....	11		
Adjusting the legs.....	12		
4 Preparation	13		

1 Refrigerator

Congratulations on your choice a **Beko** quality Appliance which has been designed to give you service for many years.



- | | |
|-----------------------------------|---------------------------|
| 1. Egg holder | 7. Glass shelves |
| 2. Fridge compartment shelf | 8. Illumination |
| 3. Bottle shelf | 9. Fan |
| 4. Freezer compartment drawers | 10. Fridge compartment |
| 5. Multizone compartment's drawer | 11. Multizone compartment |
| 6. Crisper (Snack Compartment) | 12. Freezer compartment |

i Figures that take place in this instruction manual are schematic and may not correspond exactly with your product. If the subject parts are not included in the product you have purchased, then it is valid for other models.

2 Warnings

- Do not connect your appliance to the electricity supply until all packing and transit protectors have been removed.
- If transported horizontally leave to stand upright for at least 4 hours before switching on to allow compressor oil to settle
- If you are discarding an old refrigerator with a lock or latch fitted to the door, disable the lock/latch, ensure that it is left in a safe condition to prevent the entrapment of young children.
- This fridge/freezer must only be used for its intended purpose i.e the storing and freezing of edible foodstuff.
- Do not dispose of the appliance on a fire. At **Beko**, the care and protection of our environment is an ongoing commitment. This appliance which is among the latest range introduced is particularly environment friendly. Your appliance contains non CFC / HFC natural substances in the cooling system (Called R600a) and in the insulation (Called cyclopentane) which are potentially flammable if exposed to fire. Therefore, take care not to damage, the cooling circuit / pipes of the appliance in transportation and in use. In case of damage do not expose the appliance to fire or potential ignition source and immediately ventilate the room where the appliance is situated.
- We suggest you contact your local authority for disposal information and facilities available.
- To obtain the best possible performance and trouble free operation from your appliance it is very important to carefully read these instructions.
- On delivery, check to make sure that the product is not damaged and that all the parts and accessories are in perfect condition.
- Ensure that the plug remains readily accessible. Do not use multiple adapter or extension cable.
- Failure to observe these instructions may invalidate your right to free service during the guarantee period.
- Keep ventilation openings, in the appliance enclosure or in the built-in structure, clear of obstruction.
- Do not damage the refrigerant circuit.
- Do not use electrical appliances inside the food storage compartments of the appliance, unless they are of

the type recommended by the manufacturer.

- We suggest you keep these instructions in a safe place for easy reference.
- This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision.
- Children should be supervised to ensure that they do not play with the appliance.

Electrical requirements

Before you insert the plug into the wall socket make sure that the voltage and the frequency shown on the rating plate inside the appliance corresponds to your electricity supply.

Rating label is on the left hand side of fridge inner liner.

We recommend that this appliance be connected to the mains supply via a suitable switched and fused socket. The appliance must be positioned so that the plug is accessible.

WARNING:

When positioning the appliance ensure the supply cord is not trapped or damaged.

Should the mains lead of the appliance become damaged or should it need replacing at any time, it must be replaced by a special purpose made mains lead which can only be obtained from a **Beko** authorised service agent.


Warning! This appliance must be earthed

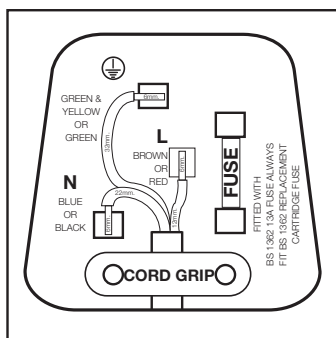
If the fitted moulded plug is not suitable for your socket, then the plug should be cut off and an appropriate plug fitted. Destroy the old plug which is cut off as a plug with bared cord could cause a shock hazard if inserted into a socket elsewhere in the house.

The moulded plug on this appliance incorporates a 13 A fuse. Should the fuse need to be replaced an ASTABEAB approved BS 1362 fuse of the same rating must be used. Do not forget to refit the fuse cover. In the event of losing the fuse cover the plug must not be used until a replacement fuse cover has been fitted.

Colour of the replacement fuse cover must be the same colour as that visible on the pin face of the plug. Fuse covers are available from any good electrical store.

Important! Fitting A Different Plug

1. As the colours of the wires in the mains lead of this appliance may not correspond with the coloured markings identifying the terminals in your plug proceed as follows: (See diagram).
2. Connect the green-yellow or green (Earth) wire to the terminal in the plug marked 'E' or with the symbol  or coloured green and yellow or green.
3. Connect the blue (Neutral) wire to the terminal in the plug marked 'N' or coloured black.
4. Connect the brown (Live) wire to the terminal in the plug marked 'L' or coloured red.
5. With alternative plugs a 13 A fuse must be fitted either in the plug or adaptor or in the main fuse box. If in doubt contact a qualified electrician.



Energy saving tips

1. Ensure your appliance is installed in a well ventilated area.
2. Ensure the time between buying chilled/frozen food and placing them in your appliance is kept at minimum, particularly in summer. We recommend you use a cool bag or a special carrier bag to carry perishable food.
3. Do not leave the door (s) of your appliance open longer than necessary and ensure they are closed properly after each opening.
4. Defrost frozen food in the fridge compartment, so that frozen food acts as an ice pack to assist cooling in the fridge.
5. Energy consumption of this appliance is measured while freezer compartment is loaded without use of top shelf lid and the drawers except the bottom drawer. It is advised that freezer compartment is loaded without use of drawers except the bottom drawer in order to achieve maximum loading capacity.

Compliance with WEEE Directive and Disposing of the Waste Product:



This product complies with EU WEEE Directive (2012/19/EU). This product bears a classification symbol for waste electrical and electronic equipment (WEEE). This product has been manufactured with high quality parts and materials which can be reused and are suitable for recycling. Do not dispose of the waste product with normal domestic and other wastes at the end of its service life. Take it to the collection center for the recycling of electrical and electronic equipment. Please consult your local authorities to learn about these collection centers.

Compliance with rohs directive:

The product you have purchased complies with EU RoHS Directive (2011/65/EU). It does not contain harmful and prohibited materials specified in the Directive.

Package information

Packaging materials of the product are manufactured from recyclable materials in accordance with our National Environment Regulations. Do not dispose of the packaging materials together with the domestic or other wastes. Take them to the packaging material collection points designated by the local authorities.

Things to be done for energy saving

- Do not leave the doors of your refrigerator open for a long time.
- Do not put hot food or drinks in your refrigerator.
- Do not overload your refrigerator so that the air circulation inside of it is not prevented.
- Do not install your refrigerator under direct sunlight or near heat emitting appliances such as ovens, dishwashers or radiators.
- Pay attention to keep your food in closed containers.
- Please do not block air flow outlets in middle compartment and the freezer in order to maintain proper cooling performance.
- For products with a freezer compartment; You can store maximum amount of food items in the freezer when you remove the shelf or drawer of the freezer. Energy consumption of appliance is declared while bottom drawers of multi-zone compartment and freezer compartment are loaded. The rest of the drawers are not loaded during energy consumption test. Middle compartment is set to freezer mode at energy consumption test.
- Thawing frozen food in fridge compartment will both provide energy saving and preserve the food quality.

3 Installation

⚠ Please remember that the manufacturer shall not be held liable if the information given in the instruction manual is not observed.

Points to be considered when re-transporting your refrigerator

1. Your refrigerator must be emptied and cleaned prior to any transportation.
2. Shelves, accessories, crisper and etc. in your refrigerator must be fastened securely by adhesive tape against any jolt before repackaging.
3. Packaging must be adequate and the rules of transportation printed on the package must be followed.

Please do not forget...

Every recycled material is an indispensable source for the nature and for our national resources.

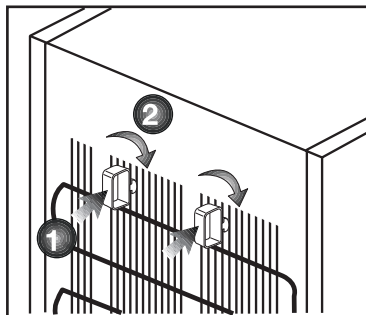
If you wish to contribute to recycling the packaging materials, you can get further information from the environmental bodies or local authorities.

Before operating your refrigerator

Before starting to use your refrigerator check the following:

1. Is the interior of the refrigerator dry and can the air circulate freely in the rear of it?
2. Please install the 2 plastic wedges as illustrated in the figure. Plastic wedges will provide the required

distance between your refrigerator and the wall in order to allow the air circulation. (The illustrated figure is only an example and does not match exactly with your product.)



3. Clean the interior of the refrigerator as recommended in the "Maintenance and cleaning" section.
4. Plug the refrigerator into the wall outlet. When the fridge door is open, the fridge compartment interior light will come on.
5. You will hear a noise as the compressor starts up. The liquid and gases sealed within the refrigeration system may also give rise to noise, even if the compressor is not running and this is quite normal.
6. Front edges of the refrigerator may feel warm. This is normal. These areas are designed to be warm to avoid condensation.

Electric connection

Connect your product to a grounded socket which is being protected by a fuse with the appropriate capacity.

Important:

- The connection must be in compliance with national regulations.
- The power cable plug must be easily accessible after installation.
- The specified voltage must be equal to your mains voltage.
- Extension cables and multiway plugs must not be used for connection.

⚠ A damaged power cable must be replaced by a qualified electrician.

⚠ Product must not be operated before it is repaired! There is danger of electric shock!

Disposing of the packaging

The packing materials may be dangerous for children. Keep the packing materials out of the reach of children or dispose of them by classifying them in accordance with the waste instructions. Do not dispose of them along with the normal household waste.

The packing of your refrigerator is produced from recyclable materials.

Disposing of your old refrigerator

Dispose of your old refrigerator without giving any harm to the environment.

- You may consult your authorised dealer or waste collection center of your municipality about the disposal of your refrigerator.

Before disposing of your refrigerator, cut out the electric plug and, if there are any locks on the door, make them inoperable in order to protect children against any danger.

Placing and Installation

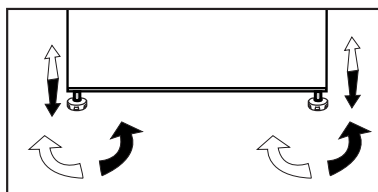
⚠ If the entrance door of the room where the refrigerator will be installed is not wide enough for the refrigerator to pass through, then it is possible to carefully remove the doors of your refrigerator and pass it sideways through the door.

1. Install your refrigerator to a place that allows ease of use.
2. Keep your refrigerator away from heat sources, humid places and direct sunlight.
3. There must be appropriate air ventilation around your refrigerator in order to achieve an efficient operation. If the refrigerator is to be placed in a recess in the wall, there must be at least 5 cm distance with the ceiling and at least 5 cm with the wall. If the floor is covered with a carpet, your product must be elevated 2.5 cm from the floor.
4. Place your refrigerator on an even floor surface to prevent jolts.

Adjusting the legs

If your refrigerator is unbalanced;

You can balance your refrigerator by turning its front legs as illustrated in the figure. The corner where the leg exists is lowered when you turn in the direction of black arrow and raised when you turn in the opposite direction. Taking help from someone to slightly lift the refrigerator will facilitate this process.



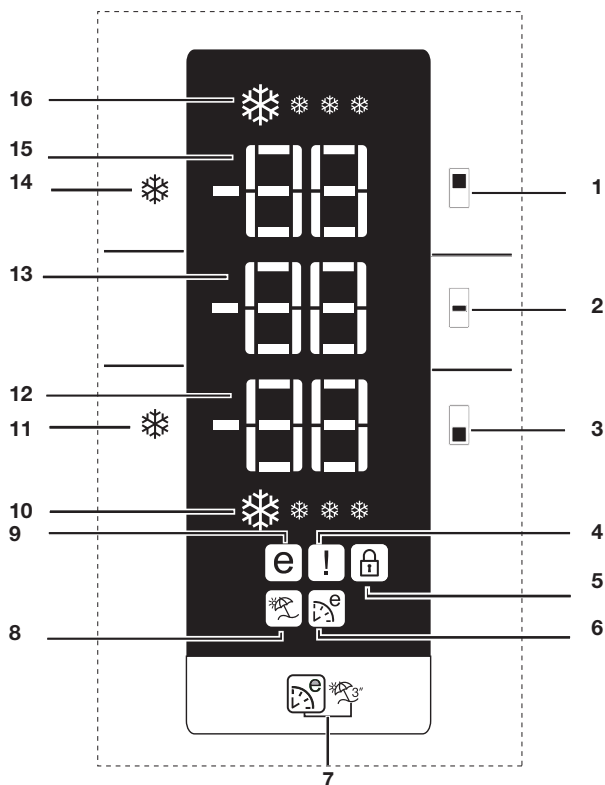
4 Preparation

- Your refrigerator should be installed at least 30 cm away from heat sources such as hobs, ovens, central heater and stoves and at least 5 cm away from electrical ovens and should not be located under direct sunlight.
- This appliance has been designed to operate in ambient temperatures up to 32 degrees C (90 degrees F) and is equipped with 'Freezer Guard' which ensures that at the advised setting [4 - four on the control] the frozen food in the freezer will not defrost even if the ambient temperature falls as low as -15 °C. So you may then install your appliance in a garage or an unheated room without having to worry about frozen food in the freezer being spoilt. However at low ambient temperatures mentioned above, fridge contents are likely to freeze, so check and consume food in the fridge accordingly. When the ambient temperature returns to normal, you may change the setting to suit your needs. Please make sure that the interior of your refrigerator is cleaned thoroughly.
- If two refrigerators are to be installed side by side, there should be at least 2 cm distance between them.
- When you operate your refrigerator for the first time, please observe the following instructions during the initial six hours.
- The door should not be opened frequently.
- It must be operated empty without any food in it.
- Do not unplug your refrigerator. If a power failure occurs out of your control, please see the warnings in the "Recommended solutions for the problems" section.
- Original packaging and foam materials should be kept for future transportations or moving.

5 Using your refrigerator

Indicator Panel

Indicator panel aids in using your refrigerator with its audio and visual functions.



1. Fridge compartment temperature setting button
2. Multizone compartment temperature setting button
3. Freezer compartment temperature setting button
4. Error status indicator
5. Key lock function indicator
6. Eco Extra function indicator
7. Eco Extra / Vacation function Button
8. Vacation function indicator

9. Economic usage indicator
10. Quick fridge function indicator
11. Quick fridge function button
12. Freezer compartment temperature setting indicator
13. Multizone compartment temperature setting indicator
14. Fast freeze function button
15. Fridge compartment temperature setting indicator
16. Fast Freeze Function Indicator

1. Fridge Compartment Temperature Setting Button

This button allows you to make the fridge compartment temperature setting. Press this button repeatedly to set the temperature of the fridge compartment to 8,7,6,5,4,3,2 respectively.

2. Multi Zone Storage Compartment Temperature Setting Button

You can set the Multi Zone Storage Compartment either as a Freezer or a Cooler. Press and hold this button for 3 seconds to set the Multi Zone Storage Compartment either as a Freezer or a Cooler. This compartment is set as a Freezer Compartment at factory.

If the Multi Zone Storage Compartment is set as a Freezer, then the temperature of the Multi Zone Storage Compartment will change as -18,-19,-20,-21,-22,-23,-24, -18... respectively each time you press this button. If the Multi Zone Compartment is set as a Fridge, then the temperature of the Multi Zone Compartment will change as 10, 8, 6, 4, 2, 0, -6, ... respectively each time you press this button.

3. Freezer Compartment Temperature Setting Button

This button allows you to set the freezer compartment temperature. Press this button repeatedly to set the temperature of the freezer compartment to -18,-19, -20,-21,-22,-23 and -24, respectively.

4. Error Status Indicator

If your refrigerator does not cool adequately or if there is a sensor failure, this indicator will be activated.

When this indicator is active, Freezer Compartment Temperature indicator will display "E" and Fridge Compartment Temperature Indicator will display numbers such as "1,2,3...". These numbers on the indicator provide information about the error to the service personnel.

When you place hot food into the freezer compartment or if you leave the door open for a long time, exclamation mark can illuminate for some time. This is not a failure; this warning will disappear when the food cools down.

5. Key Lock Function Indicator

Use this function if you do not want your refrigerator temperature settings changed.

To activate this function, you should press and hold Fast Freeze and Quick Fridge buttons together for 3 seconds.

6. Eco Extra Function Indicator

It indicates that the Eco-Extra function is active.

If this function is active, your refrigerator will automatically detect the least usage periods and energy-efficient cooling will be performed during those times. Economy indicator will be active while energy-efficient cooling is performed.

Press the relevant button again to deactivate this function.

7. Eco Extra / Vacation Function Button

Press this button briefly to activate the Eco Extra function. Press and hold this button for 3 sec. to activate the Vacation function. Press this button again to deactivate the selected function.

8. Vacation Function Indicator

Indicates that the vacation function is active.

If this function is active, "- -" appears on the temperature indicator of the fridge compartment and no cooling is performed in the fridge compartment. Other compartments will be cooled in accordance with the temperature set for them.

Press the relevant button again to deactivate this function.

9. Economy Mode Indicator

Indicates that the refrigerator is running in energy-efficient mode. This indicator will be active if the freezer compartment temperature is set to -18 or the energy efficient cooling is being performed due to Eco-Extra function.

10. Quick Fridge Function Indicator

This icon flashes in an animated style when the Quick Fridge function is active.

11. Quick Fridge Function Button

When you press the Quick Fridge button, the temperature of the compartment will be colder than the adjusted values.

This function can be used for food placed in the fridge compartment and required to be cooled down rapidly.

If you want to cool large amounts of fresh food, it is recommended to activate this feature before putting the food into the fridge.

Quick Fridge indicator turns on when the Quick Fridge function is on. To cancel this function, press Quick Fridge button again.

If you do not cancel it, Quick Fridge will cancel itself automatically after 2

hours or when the fridge compartment reaches to the required temperature.

This function is not recalled when power restores after a power failure.

12. Freezer Compartment Temperature Setting Indicator

Indicates the temperature set for the Freezer Compartment.

13. Multizone Compartment Temperature Setting Indicator

Indicates the temperature set for Multi Zone storage compartment.

14. Fast Freeze Function Button

Fast Freeze indicator turns on when the Fast Freeze function is active. To cancel this function, press Fast Freeze button again. Fast Freeze indicator will turn off and return to its normal settings. If you do not cancel it, Fast Freeze will cancel itself automatically after 8 hours or when the freezer compartment reaches to the required temperature.

If you want to freeze large amounts of fresh food, press the Fast Freeze button before putting the food into the freezer compartment.

If you press the Fast Freeze button repeatedly with short intervals, the electronic circuit protection will be activated and the compressor will not start up immediately.

This function is not recalled when power restores after a power failure.

15. Fridge Compartment Temperature Setting Indicator

Indicates the temperature set for the Fridge Compartment.

16. Fast Freeze Function Indicator

This icon flashes in an animated style when the Fast Freeze function is active.

Door Open Warning

(This feature may vary depending on the door of the product and may not exist in some models.)

An audio warning signal will be given when the door of your product is left open for at least 1 minute. This warning will be muted when the door is closed or any of the display buttons (if any) are pressed.

Dual cooling system:

Your refrigerator is equipped with two separate cooling systems to cool the fresh food compartment and freezer compartment. Thus, air in the fresh food compartment and freezer compartment do not get mixed. Thanks to these two separate cooling systems, cooling speed is much higher than other refrigerators. Odours in the compartments do not get mixed. Also additional power saving is provided since the defrosting is performed individually.

Freezing fresh food

- The foodstuff must be packaged in an airtight manner to prevent them from drying even if they are going to be kept for a short time.
- Materials to be used for packaging must be tear-proof and resistant to cold, humidity, odour oils and acids and they must also be airtight. Moreover, they must be well closed and they must be made from easy-to-use materials that are suitable for deep freeze usage.
- Frozen foods must be used immediately after they are thawed and they should never be re-frozen.
- Please observe the following instructions to obtain the best results.
 1. Do not freeze too large quantities of food at one time. The quality of the food is best preserved when it is frozen right through to the core as quickly as possible.
 2. Placing warm food into the freezer compartment causes the cooling system to operate continuously until the food is frozen solid.
 3. Take special care not to mix already frozen food and fresh food.
- Wrap or cover the food before placing them in the refrigerator.
- Hot food must cool down to the room temperature before putting them in the refrigerator.
- The foodstuff that you want to freeze must be fresh and in good quality.
- Foodstuff must be divided into portions according to the family's daily or meal based consumption needs.

Recommendations for preservation of frozen food

- Prepacked commercially frozen food should be stored in accordance with the frozen food manufacturer's instructions for a ❄️❄️❄️❄️ (4 star) frozen food storage compartment.
- To ensure that the high quality achieved by the frozen food manufacturer and the food retailer is maintained, the following should be remembered:
 1. Put packages in the freezer as quickly as possible after purchase.
 2. Ensure that contents are labelled and dated.
 3. Do not exceed "Use By", "Best Before" dates on the packaging.

Defrosting

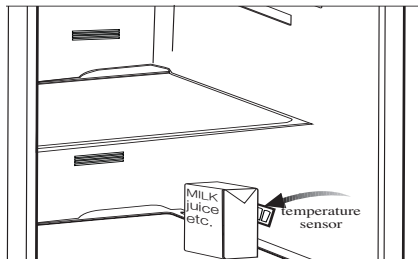
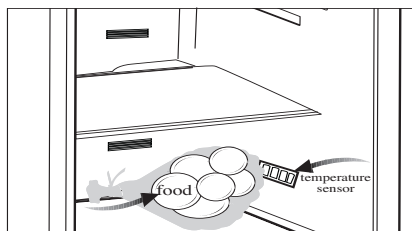
The freezer compartment defrosts automatically.

Freezer Compartment Setting	Fridge Compartment Setting	Explanations
-18°C	4°C	This is the normal recommended setting.
-20,-22 or -24°C	4°C	These settings are recommended when the ambient temperature exceeds 30°C.
Quick Freeze	4°C	Use when you wish to freeze your food in a short time. Your refrigerator will return to its previous mode when the process is over.
-18°C or colder	2°C	If you think that your fridge compartment is not cold enough because of the hot conditions or frequent opening and closing of the door.
-18°C or colder	Quick Fridge	You can use it when your fridge compartment is overloaded or if you wish to cool down your food rapidly. It is recommended that you activate quick fridge function 4-8 hours before placing the food.

Recommendations for freshfood compartment

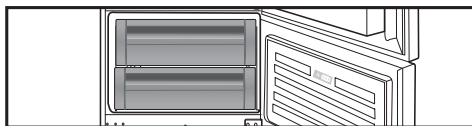
* OPTIONAL

- Please do not let any as shown below to come to contact with the temperature sensor in freshfood compartment. In order to maintain freshfood compartment at ideal storage temperature, the sensor must not be blocked by foodstuffs.
- Do not place hot foodstuff in your appliance.



Multi Zone Storage Compartment

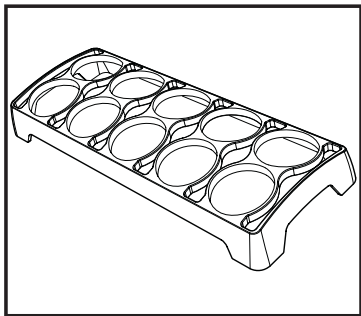
The Multi Zone Storage Compartment of your refrigerator may be used in any desired mode by adjusting it to fridge (2/4/6/8 °C) or freezer (-18/-19/-20/-21/-22/-23/-24) temperatures. You can keep the compartment in the desired temperature with the Multi Zone Storage Compartment Temperature Setting Button. The temperature of Multi Zone Storage Compartment can be adjusted to -6, -2, 0 and 10 in addition to fridge compartment temperatures. "0" degree is used to store the deli products longer, and -6 degrees is used to keep meats for a longer period that still allows easy cutting.



Egg holder

You can install the egg holder to the desired door or body shelf.

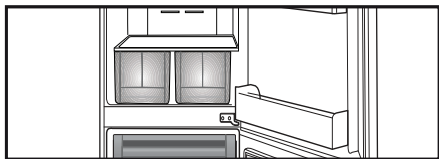
Never store the egg holder in the freezer compartment



Blue light

(in some models)

Foodstuff stored in the crispers that are enlightened with a blue light continue their photosynthesis by means of the wavelength effect of blue light and thus, preserve their freshness and increase their vitamin content.



Placing the food

Freezer compartment shelves	Various frozen food such as meat, fish, ice cream, vegetables and etc.
Egg holder	Egg
Fridge compartment shelves	Food in pans, covered plates and closed containers
Fridge compartment door shelves	Small and packaged food or drinks (such as milk, fruit juice and beer)
Crisper	Vegetables and fruits
Freshzone compartment	Delicatessen products (cheese, butter, salami and etc.)

Deep-freeze information

Food must be frozen as rapidly as possible when they are put in a refrigerator in order to keep them in good quality.

It is possible to keep the food for a long time only at -18°C or lower temperatures.

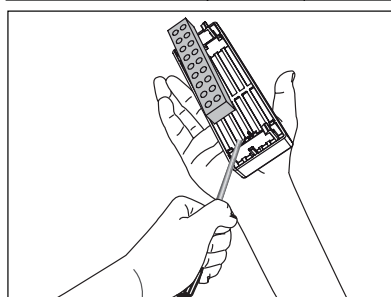
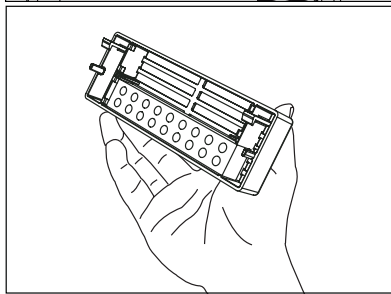
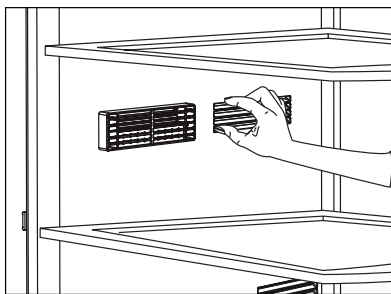
You can keep the freshness of food for many months (at -18°C or lower temperatures in the deep freeze).

Description and cleaning of odour filter:

Odour filter prevents unpleasant odour build-up in your refrigerator.

Pull the cover, into which the odour filter is installed, downwards and remove as illustrated. Leave the filter under sunlight for one day. Filter will be cleaned during this time. Install the filter back to its place.

Odour filter must be cleaned once in a year.



Cleaning your fridge at regular intervals will extend the service life of the product.



WARNING:

Unplug the product before cleaning it.

- Never use gasoline, benzene or similar substances for cleaning purposes.
- Never use any sharp and abrasive tools, soap, household cleaners, detergent and wax polish for cleaning.
- For non-No Frost products, water drops and frosting up to a fingerbreadth occur on the rear wall of the Fridge compartment. Do not clean it; never apply oil or similar agents on it.
- Only use slightly damp microfiber cloths to clean the outer surface of the product. Sponges and other types of cleaning cloths may scratch the surface
- Dissolve one teaspoon of bi-carbonate in half litre of water. Soak a cloth with the solution and wrung it thoroughly. Wipe the interior of the refrigerator with this cloth and the dry thoroughly.
- Make sure that no water enters the lamp housing and other electrical items.
- If you will not use the refrigerator for a long period of time, unplug it, remove all food inside, clean it and leave the door ajar.
- Check regularly that the door gaskets are clean. If not, clean them.
- To remove door and body shelves, remove all of its contents.

- Remove the door shelves by pulling them up. After cleaning, slide them from top to bottom to install.
- Never use cleaning agents or water that contain chlorine to clean the outer surfaces and chromium coated parts of the product. Chlorine causes corrosion on such metal surfaces.

6.1 Avoiding bad odours

- Materials that may cause odour are not used in the production of our refrigerators. However, due to inappropriate food preserving conditions and not cleaning the inner surface of the refrigerator as required can bring forth the problem of odour. Pay attention to following to avoid this problem:
- Keeping the refrigerator clean is important. Food residuals, stains, etc. can cause odour. Therefore, clean the refrigerator with bi-carbonate dissolved in water every few months. Never use detergents or soap.
- Keep the food in closed containers. Microorganisms spreading out from uncovered containers can cause unpleasant odours.
- Never keep the food that have passed best before dates and spoiled in the refrigerator.

6.2 Protecting the plastic surfaces

Do not put liquid oils or oil-cooked meals in your refrigerator in unsealed containers as they damage the plastic surfaces of the refrigerator. If oil is spilled or smeared onto the plastic surfaces, clean and rinse the relevant part of the surface at once with warm water.

Check this list before contacting the service. Doing so will save you time and money. This list includes frequent complaints that are not related to faulty workmanship or materials. Certain features mentioned herein may not apply to your product.

The refrigerator is not working.

- The power plug is not fully settled.
>>> Plug it in to settle completely into the socket.
- The fuse connected to the socket powering the product or the main fuse is blown. >>> Check the fuses.

Condensation on the side wall of the cooler compartment (MULTI ZONE, COOL, CONTROL and FLEXI ZONE).

- The door is opened too frequently
>>> Take care not to open the product's door too frequently.
- The environment is too humid. >>> Do not install the product in humid environments.
- Foods containing liquids are kept in unsealed holders. >>> Keep the foods containing liquids in sealed holders.
- The product's door is left open. >>> Do not keep the product's door open for long periods.
- The thermostat is set to too low temperature. >>> Set the thermostat to appropriate temperature.

Compressor is not working.

- In case of sudden power failure or pulling the power plug off and putting back on, the gas pressure

in the product's cooling system is not balanced, which triggers the compressor thermic safeguard. The product will restart after approximately 6 minutes. If the product does not restart after this period, contact the service.

- Defrosting is active. >>> This is normal for a fully-automatic defrosting product. The defrosting is carried out periodically.
- The product is not plugged in. >>> Make sure the power cord is plugged in.
- The temperature setting is incorrect. >>> Select the appropriate temperature setting.
- The power is out. >>> The product will continue to operate normally once the power is restored.

The refrigerator's operating noise is increasing while in use.

- The product's operating performance may vary depending on the ambient temperature variations. This is normal and not a malfunction.

The refrigerator runs too often or for too long.

- The new product may be larger than the previous one. Larger products will run for longer periods.
- The room temperature may be high. >>> The product will normally run for long periods in higher room temperature.
- The product may have been recently plugged in or a new food item is placed inside. >>> The product will take longer to reach the set temperature when recently plugged

in or a new food item is placed inside. This is normal.

- Large quantities of hot food may have been recently placed into the product. > > > Do not place hot food into the product.
- The doors were opened frequently or kept open for long periods. > > > The warm air moving inside will cause the product to run longer. Do not open the doors too frequently.
- The freezer or cooler door may be ajar. > > > Check that the doors are fully closed.
- The product may be set to temperature too low. > > > Set the temperature to a higher degree and wait for the product to reach the adjusted temperature.
- The cooler or freezer door washer may be dirty, worn out, broken or not properly settled. > > > Clean or replace the washer. Damaged / torn door washer will cause the product to run for longer periods to preserve the current temperature.

The freezer temperature is very low, but the cooler temperature is adequate.

- The freezer compartment temperature is set to a very low degree. > > > Set the freezer compartment temperature to a higher degree and check again.

The cooler temperature is very low, but the freezer temperature is adequate.

- The cooler compartment temperature is set to a very low degree. > > > Set the freezer compartment temperature to a higher degree and check again.

The food items kept in cooler compartment drawers are frozen.

- The cooler compartment temperature is set to a very low degree. > > > Set the freezer compartment temperature to a higher degree and check again.

The temperature in the cooler or the freezer is too high.

- The cooler compartment temperature is set to a very high degree. > > > Temperature setting of the cooler compartment has an effect on the temperature in the freezer compartment. Wait until the temperature of relevant parts reach the sufficient level by changing the temperature of cooler or freezer compartments.
- The doors were opened frequently or kept open for long periods. > > > Do not open the doors too frequently.
- The door may be ajar. > > > Fully close the door.
- The product may have been recently plugged in or a new food item is placed inside. > > > This is normal. The product will take longer to reach the set temperature when recently plugged in or a new food item is placed inside.
- Large quantities of hot food may have been recently placed into the product. > > > Do not place hot food into the product.

Shaking or noise.

- The ground is not level or durable. > > > If the product is shaking when moved slowly, adjust the stands to balance the product. Also make sure the ground is sufficiently durable to bear the product.

- Any items placed on the product may cause noise. > > > Remove any items placed on the product.

The product is making noise of liquid flowing, spraying etc.

- The product's operating principles involve liquid and gas flows. > > > This is normal and not a malfunction.

There is sound of wind blowing coming from the product.

- The product uses a fan for the cooling process. This is normal and not a malfunction.

There is condensation on the product's internal walls.

- Hot or humid weather will increase icing and condensation. This is normal and not a malfunction.
- The doors were opened frequently or kept open for long periods. > > > Do not open the doors too frequently; if open, close the door.
- The door may be ajar. > > > Fully close the door.

There is condensation on the product's exterior or between the doors.

- The ambient weather may be humid, this is quite normal in humid weather. > > > The condensation will dissipate when the humidity is reduced.

The interior smells bad.

- The product is not cleaned regularly. > > > Clean the interior regularly using sponge, warm water and carbonated water.
- Certain holders and packaging materials may cause odour. > > > Use holders and packaging materials without free of odour.

- The foods were placed in unsealed holders. > > > Keep the foods in sealed holders. Micro-organisms may spread out of unsealed food items and cause malodour. Remove any expired or spoilt foods from the product.

The door is not closing.

- Food packages may be blocking the door. > > > Relocate any items blocking the doors.
- The product is not standing in full upright position on the ground. > > > Adjust the stands to balance the product.
- The ground is not level or durable. > > > Make sure the ground is level and sufficiently durable to bear the product.

The vegetable bin is jammed.

- The food items may be in contact with the upper section of the drawer. > > > Reorganize the food items in the drawer.

If The Surface Of The Product Is Hot.

- High temperatures may be observed between the two doors, on the side panels and at the rear grill while the product is operating. This is normal and does not require service maintenance! Be careful when touching these areas.



WARNING:

If the problem persists after following the instructions in this section, contact your vendor or an Authorised Service. Do not try to repair the product.

BEKO UK AND IRELAND STANDARD MANUFACTURER GUARANTEE TERMS AND CONDITIONS

Your new Beko product is guaranteed against faulty materials, defective components or manufacturing defects.

The standard guarantee starts from the date of original purchase of the product, and lasts for a period of twelve (12) months unless Beko plc (the "Manufacturer") agrees to extend the guarantee for the product in writing.

If you have purchased an American style Fridge freezer, the standard guarantee starts from the date of original purchase of the product, and lasts for a period of twenty four (24) months unless Beko plc (the "Manufacturer") agrees to extend the guarantee for the product in writing.

If you have any questions about the guarantee on your product (including how long it is valid), please contact your retailer or our contact centre on

0333 207 971(UK and Northern Ireland) or **01 862 3411** (Republic of Ireland)

This guarantee does not in any way diminish or affect your statutory rights in connection with the product. This guarantee is in addition to your statutory rights as a consumer. If you have any questions about these rights, please contact the retailer from which you purchased the product. In certain circumstances, it is possible that your statutory rights may offer additional or higher levels of protection than those offered under the terms of this guarantee.

What is covered by this guarantee?

- Repairs to the product required as a result of faulty materials, defective components or manufacturing defects.
- Functional replacement parts to repair a product.
- The costs of a Beko Approved Engineer to carry out the repair.

What is not covered?

- Transit and delivery damage.
- Cabinet or appearance parts, including but not limited to control knobs, flaps and handles.
- Accessories and/or consumable items including but not limited to ice trays, scrapers, cutlery baskets, filters and light bulbs.
- Repairs necessary as a direct or indirect result of:
 - Accidental damage, misuse or abuse of a product.
 - An attempted repair of a product by anyone other than a Beko Approved Engineer (the "Engineer").

- Installation or use of a product where such installation or use fails to meet the requirements contained in this guarantee or the User Instructions Booklet.

- Repairs to a product operated at any time on commercial or non-residential household premises (unless we have previously agreed to the installation environment).

This guarantee is limited to the cost of repairing the product. To the extent permitted by law, the Manufacturer does not accept and will not be held liable for any financial loss incurred in connection with the failure of any product to operate in accordance with the expected standards. Such financial loss includes but is not limited to loss arising from:

- Time taken off work.
- Damaged food, clothing or other items.
- Meals taken at restaurants or from takeaways.
- General compensation for inconvenience.

Important Notes

1. Your product is designed and built for domestic household use only.
2. The guarantee will automatically be void if the product is installed or is used in commercial or non-residential domestic household premises, unless we have previously agreed to the installation environment.
3. The product must be correctly installed, located and operated in accordance with the instructions contained in the User Instructions Booklet provided with your product.
4. Professional installation by a qualified Electrical Domestic Appliance Installer is recommended for all Washing Machines, Dishwashers and Electric Cookers (as incorrect installation may result in you having to pay for the cost of repairing the product).
5. Gas Cookers must be professionally installed by a Gas Safe (or Gas Networks Ireland for Republic of Ireland) registered gas installer.
6. This guarantee is given in respect of products purchased and used within the United Kingdom and the Republic of Ireland.
7. This guarantee is effective from the initial date of purchase of a new product from an authorised retailer and will be void if the product is resold.
8. This guarantee does not apply to graded sales (where the product is purchased as a "second").
9. Possession of a copy of these terms and conditions does not necessarily mean that a product has the benefit of this guarantee. If you have any questions, please call our Call Centre on the number set out above.
10. The Manufacturer reserves the right to terminate the guarantee if its staff or representatives are subjected to physical or verbal abuse in the course of carrying out their duties.
11. Optional extras, where available (i.e. extendable feet) are supplied on a chargeable basis only.

Does Beko offer replacements?

This is a repair-only guarantee. On occasion, the Manufacturer may at its sole discretion, replace your product with a new product instead of carrying out a repair. Where a replacement is offered, this would normally be an identical model but when this is not possible, a model of similar specification will be provided. The Manufacturer will cover the costs and arrange for the delivery of the new product and for the return of the old product. Any costs related to disconnecting the faulty product and installing the replacement product will not be borne by the Manufacturer unless previously agreed to in writing. The original guarantee will continue to apply to the replacement product; the new product will not come with a new guarantee.

When will the repair take place?

Our Engineers work Monday to Friday 9.00am to 5.00pm. Appointments outside these hours may be possible at the sole discretion of the Manufacturer but cannot be guaranteed. Whilst our Engineers will endeavour to minimize inconvenience and to meet requests for specific timed appointments, this cannot be guaranteed. We will not be liable for delays or if it is unable to carry out a repair because a convenient appointment cannot be arranged.

Will there be any charge for the repairs?

It is your responsibility to provide evidence to the Engineer that your product is covered by this guarantee with a proof of purchase. The Manufacturer reserves the right to charge for the reasonable cost of any service call if:

- You cannot provide evidence that your product is covered by this guarantee.
- Where a service call has been made and the engineer finds that there is no fault with your product.
- That your product has not been installed or operated in accordance with the User Instructions Booklet.
- That the fault was caused by something other than faulty materials, defective components or manufacturing defects.
- For missed appointments.

Payment of these costs are due immediately upon the Engineer providing you with an invoice. The Manufacturer reserves the right to terminate the guarantee if you fail to pay the costs for the service call in a timely manner.

If you are a resident of the United Kingdom, this guarantee will be governed by English law and subject to the English Courts, save where you live in another part of the United Kingdom, in which case the law and courts of that location will apply.

If you are resident in the Republic of Ireland, this guarantee will be governed by Irish law and the Irish courts will have jurisdiction.

This guarantee is provided by Beko plc. Beko House, 1 Greenhill Crescent, Watford, Hertfordshire. WD18 8QU.

Beko plc is registered in England and Wales with company registration number 02415578

BEKO UK AND IRELAND BUILT-IN APPLIANCES GUARANTEE TERMS AND CONDITIONS

If you have purchased a built-in or integrated appliance, and registered it within 90 days of purchase by completing the online registration form, then the standard 12 month guarantee will be extended to 24 months, under the same terms and conditions as detailed in our Standard Guarantee Terms and Conditions.

BEKO UK AND IRELAND PROSMART INVERTER MOTOR GUARANTEE TERMS AND CONDITIONS

This 10 year guarantee relates to Beko products that feature the ProSmart Inverter Motor.

The ProSmart Motor guarantee terms and conditions are in addition to our Standard guarantee terms and conditions detailed in the previous section.

In order to activate the 10 year guarantee you MUST register the appliance within 90 days of the original purchase date. You can register by first visiting Beko.co.uk/register and by following the online instructions.

Beko Free standing appliances come with a 12 month parts and labour guarantee as standard,

Beko Built-in appliances come with a 12 month parts and labour guarantee as standard. This is extended to 24 months, free of charge, upon registration of the appliance. When you register your appliance for additional guarantee, you will automatically activate the ProSmart Motor 10 year guarantee. You do not need to register twice. (beko.co.uk/guarantee-terms).

To make a claim against your Beko ProSmart Inverter Motor Guarantee (the "Guarantee"), all customer and product details must be registered with Beko plc using the procedure outlined below.

- 1.** This extra 9 years (for free standing appliances) or 8 years (for built-in or integrated appliances) guarantee is only effective after the expiration of the standard manufacturer's guarantee.
- 2.** It is only valid for the ProSmart Inverter motors of selected washing machines, washer-dryers, tumble dryers and dishwashers. It does not cover any labour charge or any other components of the product. In addition, it is only valid for one replacement of the ProSmart motor during the extra 9-year (for free standing appliances) or 8 year (for built-in appliances) guarantee period.
- 3.** To activate your guarantee, you **MUST** register your appliance within 90 days of the original purchase date, by visiting beko.co.uk/register.
- 4.** Customers will receive a unique reference code as proof of guarantee validation by email or post, which must be quoted at the time of a claim being made.
- 5.** Any repair/replacement of the ProSmart Inverter motor must only be carried out by an authorised Beko Service Agent (the "Service Agent").
- 6.** Labour for the repair/replacement of the ProSmart Inverter motor is not included in this guarantee and is chargeable directly by the Service Agent.
- 7.** Any additional components fitted to the product at any time will not be covered by this guarantee and will be chargeable directly by the Service Agent.
- 8.** The guarantee is not transferable and cannot be exchanged for cash.
- 9.** There are no alternative or additional offers to this Guarantee.
- 10.** The guarantee is exclusive of the manufacturer's standard guarantee
- 11.** The Terms and Conditions shown above are in addition to the standard terms and conditions of your product guarantee. Please read and refer to such Terms and Conditions when making any claim.
- 12.** We may use the information you provide for marketing purposes and to analyse your purchasing preferences. We may keep your information for a reasonable period for these purposes in accordance with the applicable Data Protection Laws and General Data Protection Regulations (GDPR). You can opt into this service during the registration process. Further details are available at <http://www.beko.co.uk/cookie-and-privacy>.
- 13.** These Terms and Conditions are governed by the laws of England and Wales; manufacturer: Beko plc, Beko House, 1 Greenhill Crescent, Watford WD18 8QU. Company Registration Number: 02415578.

HOW TO OBTAIN SERVICE FOR YOUR APPLIANCE

Please keep your purchase receipt or other proof of purchase details in a safe place; you will need to have this documentation available should the product require attention under guarantee.

Please take a few moments to complete the details below, as you will need this information when you call us, or to use our online services. When you call us you may be required to input your serial number into your telephone keypad. For help please visit beko.co.uk/support/model-finder

- The product model number is printed on the Operating Instruction Booklet / User guide
- The product model and serial number is printed on the Rating Label affixed to the appliance.
- The Retailer (Purchased from) and Date of purchase will be printed on your purchase receipt or other proof of purchase paperwork

Recording of these details alone will not count as proof of purchase. A valid proof of purchase is required for requesting service under guarantee.

Model number	Serial number	Purchased from	Date of purchase

For service under guarantee or for product advice please call our Contact centre

Before requesting service please check the troubleshooting guide in the Operating Instructions booklet, as a charge may be levied where no fault is found, and even though your product may still be under guarantee.

After arranging service the area around the product must be easily accessible to the Engineer, without the need for cabinets or furniture to be removed or moved.

It is your responsibility to ensure our Engineers have a clean and safe environment to carry out any repairs.

Please have your Model number and Serial number available when you call us, as you may be required to input your serial number into your telephone keypad during your call.

UK Mainland & Northern Ireland:

0333 207 9710

Landline or mobile calls to 0333 numbers cost no more than calls to geographic numbers 01 or 02, and are charged at the basic rate. Calls from landlines and mobiles are included in free call packages but please check with your telephone service provider for exact call charges.

Republic of Ireland:

01 862 3411

Service once the manufacturers guarantee has expired

If you have purchased an extended guarantee please refer to the instructions contained within the extended guarantee agreement document, otherwise please call us using the appropriate number above, where service can be obtained at a charge.

Should you experience any difficulty in obtaining service please call us on **0333 207 9710** or **01 862 3411**

Contact us through our website

Send us a secure message through our online contact us form. Please visit our website, click Contact Us and choose a product support topic from the list of options. Complete the required details and click send message.

Product registrations

For UK registrations please visit beko.co.uk/register and for the Republic of Ireland visit beko.ie/register.



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