Please read this user manual first!

Dear Customer,
Thank you for preferring a Beko product. We hope that you get the best results from your product which has been manufactured with high quality and state-of-the-art technology. Therefore, please read this entire user manual and all other accompanying documents carefully before using the product and keep it as a reference for future use. If you handover the product to someone else, give the user manual as well. Follow all warnings and information in the user manual.

Symbol meanings
Following symbols are used in the various parts of this manual:

<table>
<thead>
<tr>
<th>Symbol</th>
<th>Meaning</th>
</tr>
</thead>
<tbody>
<tr>
<td>📘</td>
<td>Important information and useful hints about usage.</td>
</tr>
<tr>
<td>⚠️</td>
<td>Warning for hazardous situations with regard to life and property.</td>
</tr>
</tbody>
</table>

This product has been manufactured in environmental friendly modern plants without giving any harm to the nature.

Complies with the WEEE Regulation.

Does not contain PCB.

Made in P.R.C.
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1 Important instructions for safety and environment

This section includes safety instructions that will help ensure the protection from risks of personal injuries or materialistic damages. Failure to follow these instructions shall void the warranty.

1.1 General safety

- Read all instructions before using the water dispenser.
- Never clean parts with flammable fluids. The fumes can create a fire hazard or explosion.
- Do not store or use gasoline or any other flammable vapors and liquids in the vicinity of this or any other water dispenser. The fumes can create a fire hazard of explosion.
- Do not use the bottle with any crack, leakage or holes.
- The back of the product should be put in shady places and kept away from wall and high-temperature elements. Please also put the product away from TV, video, or other valuables.
- Do not turn on “heating” switch until water comes out of hot water faucet to prevent any damage on the heating tube.
- During operation keep it beyond the children to avoid scald.
- Never turn on the heating switch when there is no water.
- When carrying it, the angle of inclination should be less than 45°.
- Adopt the ground wire to avoid any electric shock.
- In the process of using, check the water receptacle frequently. If the water receptacle is full, please pour the water out in time.
- Do not turn on and off the “cooling” switch in three minutes to protect the compressor and extend the compressor usage life.
- This appliance is not intended for use by persons (including children) with reduced physical sensory or mental capabilities or lack of experience and knowledge unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- Children should be supervised to ensure that they do not play with the appliance.
- House hold used only.
- If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
1 Important instructions for safety and environment

- Do not damage the refrigerant circuit.
- To avoid a hazard due to instability of the appliance, it must be fixed in accordance with the instructions.

1.2 Compliance with the WEEE Regulation and Disposing of the Waste Product

This product does not contain harmful and forbidden materials described in the “Regulation on the Control of the Waste Electrical and Electronic Equipment” issued by the T.R. Ministry of Environment and City Planning. Complies with the WEEE Regulation. This product has been manufactured with high quality parts and materials which can be reused and are suitable for recycling. Therefore, do not dispose the product with normal domestic waste at the end of its service life. Take it to a collection point for the recycling of electrical and electronic equipment. Please consult your local authorities to learn the nearest collection point. Help protect the environment and natural resources by recycling used products.

1.3 Package information

Packaging materials of the product are manufactured from recyclable materials in accordance with our National Environment Regulations. Do not dispose of the packaging materials together with the domestic or other wastes. Take them to the packaging material collection points designated by the local authorities.

1.4 Things to be done for saving energy

1. Do not pour hot water into the water dispenser.
2. Do not install your water dispenser under direct sunlight or near heat emitting appliances such as ovens, dishwashers or radiators.
3. Turn the appliance (power) off if you are not going to use it for a long time or at nights as it will not be used during the nighttime.
2.1 Overview

Values stated on the markings on the product or in the printed materials supplied with the product are the values obtained in laboratory in accordance with relevant standards. Such values may vary depending on the usage of the product and the ambient conditions.

2.1.1 Controls and parts

1. Top cover
2. Heating indicator
3. Cooling indicator
4. Body
5. Hot water tap (Red)
6. Cold water tap (Blue)
7. Water receptacle
8. Heating button (Red)
9. Cooling button (Green)
10. Condenser
11. Drain plug
12. Power supply cord
WARNING: Do not damage the components of the cooling system. Service life is 7 years (period of keeping available spare parts to be required for full functioning of the product). This appliance is not suitable for use by the physically or mentally handicapped. These people can use this appliance under the supervision of those that ensure their safety and take care of them.
3. Operation

3.1 Initial use

1. Remove all the packaging and label materials and dispose of them pursuant to the local regulations in force.
2. Clean the appliance before the initial use (see "Cleaning and maintenance" section).
3. Make sure that the appliance is placed on a balanced, flat, clean, dry and non slip surface.

3.1.1 Preparations to be done prior to the initial use

1. Before connecting the appliance to the power source. Let it stand upright for approximately 2 hours. This will reduce the possibility of a malfunction in the cooling system from handling during transportation.
2. Check and make sure the backside hot water drainage hole cap is not leaked or broken.
3. The water dispenser is pre-cleaned at the factory but the reservoir and water lines must be flushed with fresh water before use as follows:
   4. Keep the unit unplugged.
   5. Fill water tank with tap water full to capacity. Wait for 5 minutes until water settles.
   6. Push the hot water faucet until water comes out, then stop the faucet.
   7. Plug the dispenser into the electrical outlet. We are ready to complete the first cycle. In order to do that, wait for the hot water to reach temperature in approximately 10 minutes, and then wait for the cold water to reach temperature in other 40 minutes approximately.
   8. Unplug the dispenser from the electrical outlet. Proceed to drain the water from the faucets one at a time until no more water remains. (Note: To facilitate this operation, use a large container).
   9. Then, drain any water left in the tanks by opening the backside hot water drainage hole cap, until all water drains completely. After that, screw up the cap tightly.
   10. Put the bottled purified or other dean water on the top cover one minute.
   11. Push water faucet buttons to insure water flows from both faucets.
   12. Plug dispenser again into the electrical outlet.
   13. Now you are ready to use your water dispenser.

Your water dispenser has been cleaned and sanitized before leaving the factory, but in case a taste problem develops, place two tablespoons of baking soda and add tap water. Fill water tank again and repeat basic operations, except turn hot water function “OFF” to avoid leaving residues in hot water tank.

3.1.2 Installation guidelines

1. Remove the exterior and interior packing.
2. Place your appliance on a floor that is strong enough to support the dispenser when it is fully loaded. The unit is provided with four plastic feet. If it does not sit level on the floor, adjust the front feet to level the unit well to the floor.
3. Locate the appliance away from direct sunlight and sources of heat (stove, heater, radiator, etc.). Direct sunlight may affect the acrylic coating and heat sources may increase electrical consumption. Extreme cold ambient temperatures may also cause the appliance not to perform properly.
4. Allow 2 inches of space between the water dispenser and the wall, which allows for proper air circulation to cool the compressor.
5. Plug the appliance into an exclusive properly installed-grounded wall outlet. Do not cut or remove the third (ground) prong from the power cord under any circumstances. Any questions concerning power and/or grounding should be directed toward a certified electrician or an authorized products service center.
6. This water dispenser is not recommended for outdoor usage.
3 Operation

7. Do not locate the dispenser in the area where the temperature may fall below freezing point (0°C- 32°F).
8. Keep area around dispenser free of dust and dirt.
9. Keep the reserve supply of water bottles away from excessive heat and light.

3.2 Operation

1. Ambient temperature: 10 ~ 43°
2. Atmosphere 86 ~ 106kpa
3. When using the bottles holding ultra-pure water, distilled water or space water with the so-called clever lid, tear off the hygienic label on the lid, place the bottles at the intake, then the core of water guard will automatically open the valve and seal it in the meantime, when moving the bottles, the valve will also seal automatically to avoid any possible oozing.
4. Push the hot water faucet, bubbles are generated inside the bottle, indicating that water is flowing into hot water and cold water tanks, keep pressing the hot water valve until water flows out, dispensing cold water required need no particular adjustment.
5. Do not connect the electrical power plug, until water comes out of the hot water faucet.
6. After plug, the yellow LED indicator will be on indicating the power is “ON”.
7. Turn on the heating switch, the red LED indicator will be on and the heating system starts working. When the hot water comes up to 85-95° or so, the red light goes off, the heating system stops working. The machine turns to the warm-keeping status. When the hot water temperature is lower than 85°, the heating system will resume working automatically.
8. Turn on the cooling switch, the green LED indicator will be on and the cooling system starts working. When the cold water falls down to 6-10°, the green light goes off, the cooling system stops working. The machine turns to the cold-keeping status. When the cold water temperature goes up to a set degree, the cooling system will resume working automatically.
9. Since the temperature has already been adjusted before leaving the factory, it is unnecessary for customers to set the temperature.
10. Turn the heating and cooling switches on. Then the heating and cooling processes start working together.
11. If the device is not applied for a long time, after the hot water cools down, please remove the power plug and revolve the drain cap to drain the rest water in the hot tank then tighten the cap. Open the cold water faucet to drain the rest water in the cold tank.
12. If there is no water flowing from cooling faucet, please shut down the cooling switch until there is water flowing out.
13. If you do not plan to use the water heating function for more than three days, we strongly recommend that you turn off the hot water function.
4 Cleaning and maintenance

4.1 Maintenance

1. Remove power plug or disconnect from the mains before performing any maintenance or servicing the product.
2. Never use detergent or chemicals harmful to health to clean the water tanks.
3. Do not directly spray water on the surface of the product.
4. Wipe the front and back of the product with water-soaked soft cloth.
5. If dust of other exterior substance has accumulated on the condenser, wipe off with water-soaked soft cloth.

6. After cleaning the product, completely dry it. Fill the water to the tanks until water comes out of the hot water faucet, then connect the electric power plug. If the surface of the electric heater in the hot water tank is deposited by water deposition, heating capacity will decrease. Fill hot water tank with aqueous solution of 2% nitric acid and keep for about two hours then cleaning. If the problems can not be solved, contact your dealer or the Service Center of our company.

7. If power supply cord on this device is damaged, it must be replaced with a special power supply cord that is obtainable at Service Center of our company.

Never use gasoline, benzene or similar substances for cleaning purposes.

5 Installation instructions

2. Install a bracket where you have removed the screw already, fix the bracket tightening this removed screw on the right location (Picture 2).
3. Fix the bracket on the wall side or similar object (if the wall side is too rigidity), you can make a hole by electric drill, then using expanded screw tightening the bracket (Picture 3).

In order to ensure the water dispenser with enough stability, users should follow below instructions to fix the unit:

1. Remove on the body rear’s screw (upper right corner or upper left corner) (Picture 1).
## Troubleshooting

You can solve many common water dispenser problems easily, saving you the cost of a possible service call. Try the suggestions outlined below to see if you can solve them before calling the service center.

<table>
<thead>
<tr>
<th>Problem</th>
<th>Solution</th>
</tr>
</thead>
<tbody>
<tr>
<td>Water dispenser does not operate.</td>
<td>• Not plugged in.</td>
</tr>
<tr>
<td>Water dispenser is not cold enough.</td>
<td>• Check to be sure the cold switch on the back is turned on.</td>
</tr>
<tr>
<td></td>
<td>• The water dispenser does not have enough backside space.</td>
</tr>
<tr>
<td>Water dispenser’s hot water is not hot enough.</td>
<td>• Check to be sure the hot switch on the back is turned on.</td>
</tr>
<tr>
<td>Compressor turns on and off frequently.</td>
<td>• The room temperature is too hot.</td>
</tr>
<tr>
<td></td>
<td>• The water dispenser does not have enough backside space.</td>
</tr>
<tr>
<td>Vibration</td>
<td>• Make sure that the water dispenser is placed in a balanced manner.</td>
</tr>
<tr>
<td>Water dispenser is making a lot of noise during operation.</td>
<td>• Check to assure that the water cooler is placed level.</td>
</tr>
<tr>
<td>Water dispenser makes too much noise.</td>
<td>• As each cycle ends, you may hear gurgling sound caused by the flow of refrigerant, which is normal.</td>
</tr>
<tr>
<td></td>
<td>• Contraction and expansion of the inside walls may cause popping and cracking noises.</td>
</tr>
<tr>
<td></td>
<td>• The water dispenser is not placed level.</td>
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</tbody>
</table>